

Brainstorm Speech Therapy

Pediatric Bilingual Speech-Language Therapy
Brainstorm Consulting LLC

Myofunctional - Feeding Therapy- Early Intervention

Coaching with LOVE - Play-Based Learning - Neuroaffirmative Approach – Safe Space for ALL
307 E Amundale Rd, Suite 208 Falls Church, VA 22042. • Tel: (202) 417-6609
irene@brainstormspeechtherapy.com • www.brainstormspeechtherapy.com



CANCELLATION POLICY BRAINSTORM SPEECH THERAPY

- Illnesses and emergencies cannot be predicted; therefore, please cancel therapy sessions at least 4 hours in advance (in-person or teletherapy) to avoid fees if your child is ill and/or if you have an unprecedented emergency. Clients must be symptom-free (fever, vomiting) for at least 24 hours before therapy is rescheduled.
- If you need to cancel for a reason other than an illness or emergency, please provide at least 24 hours of notice.
- If you are going to be late for a session, please call or text to let your therapist know. In this event, sessions will end at the regularly scheduled time.
- Vacations: We can reserve your spot for a maximum of 2 weeks or the equivalent of 2 consecutive sessions. If you are planning an extended vacation, we kindly request that you allow other children and families the opportunity to receive our services by being placed on our waitlist. Upon your return, please feel free to contact us to discuss your schedule, contingent upon our availability. We appreciate your understanding.

Sessions that have not been canceled beforehand will be billed at a full rate:

- Speech-Language Therapy Session - \$140.00/hour
- Feeding Therapy Session - \$140.00/hour
- Orofacial Myofunctional Therapy Session - \$150.00/hour

Should you miss 3 sessions or more without giving adequate notice, you will kindly be discharged from BrainStorm Consulting, LLC / Brainstorm Speech Therapy services due to an extensive waitlist for therapy.

Should there be a report of inclement weather in the area, making it unsafe to travel, you and your therapist will reschedule the therapy session at a mutual convenience, or the session can be rescheduled via telehealth.

If someone in the household has any symptoms of sickness (see below) session can be rescheduled for telehealth (coaching - parent education) or later the same week, if possible, please be honest with your kid and the therapist about the following conditions:

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- o COVID-19: please follow all the CDC recommendations.
- o Fever: temperature of 100.4 or higher; please wait at least 24 hours to reschedule your session. Your child must be free of fever without the use of medication (i.e., Tylenol, Motrin, etc.)
- o Vomiting: within the past 24 hours; please wait at least 24 hours to reschedule your session. Your child must be able to hold at least 2 solid meals.
- o Diarrhea: within the past 24 hours; please wait at least 24 hours to reschedule your session.
- o Rash: Body rash with itching or fever; your child must be free of rash itching. A doctor's note will be asked to resume services.
- o Head lice: Itchy head, active head lice; your child must be free of lice after proper treatment is given. Please wait at least 48 hours to reschedule your session.
- o Eye infection: Redness, itching, and/or "crusty" drainage from eye; your child must be free of discharge. A doctor's note will be asked to resume services.
- o Hospital stay and/or ER visit: until the proper release is given.